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Total No. of Pages : 02

Total No. of Questions : 09

BHMCT (Sem.–2)

FOOD PRODUCTION FOUNDATION-II

Subject Code : BHMCT-201-18

M.Code : 75880

Date of Examination : 11-05-2026

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION-A

1. **Answer briefly :**

a) What are emulsion sauces? Give examples.

b) Define roux and differentiate between white, blond, and brown roux.

c) Define Menu engineering.

d) What is blind baking and when is it used in pastry?

e) Define proofing in bread making and its importance.

f) What is bain-marie and give its application in cooking.

g) List three cuts of lamb/mutton and their cooking methods.

h) Explain the effect of heat on meat texture and protein.

i) What are pastry creams?

j) What are the different cuts of fish used in cookery? Give examples.

k) What is the difference between makhani gravy and butter masala gravy?

SECTION – B

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2. Briefly discuss the types of gravies used in Indian cuisine.

3. Discuss the role of each ingredient in bread.

4. Draw a neat chart of cuts of veal, labeling each cut's name.

5. Give the recipe for choux pastry and its uses in baking and confectionery.

6. Brief about various types of souring agents used in food preparations.

SECTION – C

7. Define Menu Planning and the factors which are considered while planning a menu.

8. Discuss various types of marinades, their methods of preparation, and pastes used for tandoori preparations.

9. Define Pastry, its types, methods of preparation, and their uses in bakery and confectionery.

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Total No. of Questions : 09

BHMCT (Sem.–2)

FOOD AND BEVERAGE SERVICE FOUNDATION–II

Subject Code : BHMCT-203-18

M.Code : 75882

Date of Examination : 14-05-2026

Time : 3 Hrs. Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION - A

1. **Write briefly :**

   a) Menu

   b) KOT (Kitchen Order Ticket)

   c) High tea

   d) Cigars

   e) Silver service

   f) Brunch

   g) Room service

   h) Self service

   i) English breakfast

   j) Hors d'oeuvres

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SECTION – B

2. Draw and explain the format and uses of KOT.
3. Explain in brief the different types of food service found in F&B Service.
4. Distinguish between cigarettes and cigars served in a 5-star hotel.
5. Discuss the origin of Menu. Mention the factors to be considered for menu planning.
6. Mention the 17-course French Classical Menu served in F&B service of a hotel.

SECTION – C

7. Throw light on different forms of specialized service used in F&B Service.
8. Describe the process of Room Service Order Taking with formats used in a 5-star hotel.
9. Name and explain the different types of meals of the day with the timings served in a 5-star hotel.

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BHMCT(Sem.–2)

COMMUNICATION-II

Subject Code :BH-104

M.Code : 14517

Date of Examination : 14-05-2026

Time : 3 Hrs. Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2^1/_2$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students have to attempt any TWO questions.

SECTION-A

1. **Answer the following :**

a) Non verbal communication effectively enforces verbal communication. (T/F)

b) Intonation

c) Social zone

d) Unscramble the word: EEHPETNOL

e) Telephone call must be picked within_____ rings.

f) Chronemics

g) Difference between Vowel and consonant.

h) Gesture

i) Haptics

j) Select the best option: I didn't feel lonely_____ I had friends. (that/since)

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SECTION-B

2. Discuss 5 common Phonetic difficulties with examples.
3. Give the standard talk lines used in Hotel industry for Picking a call and Transferring a Call.
4. "Action speaks louder than words" Elucidate the statement giving insight on Kinesics.
5. Write a note on Proxemics.
6. Make sentences to differentiate between the meanings of following words:

   (a) Diary/Dairy

   (b) Stationery/Stationary

SECTION-C

7. Use the following foreign words in sentences:

   (a) Viva-Voce

   (b) Par excellence

   (c) Macho

   (d) Deja vu

   (e) Alma mater

8. "Body language can make or mar a speech" Discuss and elucidate.
9. What are the Do's and Don'ts for telephonic conversation? Discuss.

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BHMCT (Sem.–2)

FRONT OFFICE FOUNDATION-II

Subject Code : BHMCT-205-18

M.Code : 75884

Date of Examination : 22-05-2026

Time : 3 Hrs. Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

SECTION - A

1. **Write briefly :**

   a) Rack rate

   b) Meal plans

   c) Guest cycle

   d) FIT (Free Individual Traveler)

   e) VVIP Guest

   f) Cancellation

   g) Guest Registration Card

   h) C-Form

   i) Group arrival

   j) Overbooking

SECTION – B

2. Draw and explain the steps involved in the guest cycle in the Front Office.
3. Explain in brief the different types of reservations found in the Front Office.
4. Distinguish between the Rule of Thumb approach and Hubbart's Formula used to establish room tariffs in a hotel.
5. How will you manage an angry guest complaining to you in the lobby whose room key did not open his room door?
6. Mention the process for handling guest mails and messages.

SECTION – C

7. Highlight the role of interdepartmental coordination of the Front Office with Housekeeping, F&B Service, and the Security department.
8. Write down the different types of room rates offered by the Front Office to the guest.
9. Explain the types of registration records with their formats. Why are they so important?

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Total No. of Questions : 09

BHMCT (Sem.–2)

ACCOMMODATION OPERATIONS-II

Subject Code : BHMCT-207-18

M.Code : 75886

Date of Examination : 02-06-2026

Time : 3 Hrs. Max. Marks : 60

INSTRUCTIONS TO CANDIDATES :

1. **SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.**
2. **SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.**
3. **SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.**

SECTION-A

1. **Explain briefly the following terms:**

   a) Floor Seats (Cleaning Agents)

   b) Storage (Cleaning Agents)

   c) Back-of-the-house Areas (Cleaning)

   d) High traffic areas (Cleaning challenges)

   e) Water distribution system (Hotel)

   f) Water exchange method (Demonstration)

   g) Flushing system (Water taps)

   h) Plastics (Surface Material)

   i) Wall coverings (Types)

   j) Guest Room Inspection (Purpose)

SECTION-B

2. Discuss the characteristics and cleaning procedures for 'Metals' and 'Glass' surfaces.
3. Describe the steps involved in 'Maid's Report' and 'Housekeeper's Report'.
4. What is a Handover Records' and why is it important in housekeeping?
5. Explain Eco-friendly products in Housekeeping (HE)' and their benefits.
6. Explain how 'Distribution Controls' are applied to cleaning agents in housekeeping?

SECTION-C

7. Elaborate on the 'Cleaning Agents' used in hotels, covering general criteria for selection, their use, care, storage and distribution controls.
8. Discuss the various 'Water Systems in Hotel', focusing on cold water cistern swimming pools, hot water supply system, flushing system, water taps, traps and closets classification.
9. Explain the 'Routine Systems and Records of House Keeping' by detailing 'Work Orders', 'Log Sheet', 'Guest Special Requests Register', 'Record of Special Cleaning', and 'Call Register'.

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